



**SPECIAL MEETING OF THE RESOURCES AND
SERVICES OVERVIEW AND SCRUTINY
COMMITTEE WITH THE MEMBERS OF THE
COMMUNITY LEADERSHIP OVERVIEW AND
SCRUTINY COMMITTEE**

DATE:	Wednesday, 4 June 2025
TIME:	6.30 pm
VENUE:	Committee Room, Town Hall, Station Road, Clacton-on-Sea, CO15 1SE

MEMBERSHIP:

Councillor P Honeywood (Chairman)
Councillor M Cossens (Vice-Chairman)
Councillor Bensilum
Councillor Goldman
Councillor Harris
Councillor J Henderson
Councillor Newton
Councillor Steady

Councillor Barrett
Councillor Codling
Councillor Davidson
Councillor Doyle
Councillor Ferguson
Councillor Griffiths
Councillor Oxley

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DATE OF PUBLICATION: Tuesday, 27 May 2025

AGENDA

1 Apologies for Absence and Substitutions

The Committee is asked to note any apologies for absence and substitutions received from Members.

2 Minutes of the Last Meeting (Pages 5 - 14)

To confirm and sign as a correct record, the minutes of the last meeting of the Committee, held on Monday, 14 April 2025.

3 Declarations of Interest

Councillors are invited to declare any Disclosable Pecuniary Interests, Other Registerable Interests of Non-Registerable Interests, and the nature of it, in relation to any item on the agenda.

4 Questions on Notice pursuant to Council Procedure Rule 38

Subject to providing two working days' notice, a Member of the Committee may ask the Chairman of the Committee a question on any matter in relation to which the Council has powers or duties which affect the Tendring District and which falls within the terms of reference of the Committee.

5 Report of the Corporate Director (Planning and Community) - Careline/Helpline Transfer: Emerging Transition Plan and Heads of Terms (Pages 15 - 66)

For the Resources and Services Overview and Scrutiny Committee to consider and comment on emerging proposals and potential recommendations to the Portfolio Holder for Partnerships in respect of the 'Transition Plan' for implementing the Cabinet's 21 February 2025 decision on the future of the Tendring Careline service, as well as the 'Heads of Terms' for the associated legal agreement with Colchester City Council and Colchester Helpline (Amphora). The overarching priority for the Transition Plan will be to maintain service quality and service continuity and to minimise disruption and inconvenience to service users, many of whom are older and vulnerable Tendring residents. Consideration of the Careline Transitional Arrangements forms part of the Committee's 2024/25 Work Programme.

The emerging Transition Plan and Heads of Terms have been the subject of negotiation with Colchester City Council and Amphora and have been informed by ongoing engagement with services across the Council, consultation with staff and professional legal advice. The proposals within this report have been discussed with the Portfolio Holder for Partnerships, Leader of the Council, Chief Executive and senior Officers from the Council's Management Team.

Following the consideration of any comments and advice from the Resources and Services Overview and Scrutiny Committee, it would be the intention to seek the Portfolio Holder for Partnerships' agreement to finalise the Transition Plan and formally enter into a legal agreement with Colchester City Council and Amphora in June/July 2025; and to then deliver the Careline/Helpline transfer in August 2025.

Date of the Next Scheduled Meeting

The next scheduled meeting of the Resources and Services Overview and Scrutiny Committee is to be held in the Town Hall, Station Road, Clacton-on-Sea, CO15 1SE at 7.30 pm on Tuesday, 1 July 2025.

Information for Visitors

FIRE EVACUATION PROCEDURE

There is no alarm test scheduled for this meeting. In the event of an alarm sounding, please calmly make your way out of any of the fire exits in the hall and follow the exit signs out of the building.

Please heed the instructions given by any member of staff and they will assist you in leaving the building and direct you to the assembly point.

Please do not re-enter the building until you are advised it is safe to do so by the relevant member of staff.

Your calmness and assistance is greatly appreciated.